



CUSTOMER INFORMATION FORM

Please fill out completely. Changes to existing customer profile can be submitted on this form. Please return to:reliableportables@gmail.com

CUSTOMER INFORMATION

Business Name: _____

Street Address: _____

City, State, Zip: _____

Phone: _____ Email: _____

Construction Government Personal Business Park/Rec Other

ACCOUNTING CONTACT

Name: _____

Email: _____

Phone: _____ Fax: _____

Bill To Address: _____

Invoices sent via: EMAIL FAX

Terms

Invoicing: NET 28 days CC on file ACH (All monthly billing customers must have cc form on file)

ON-SITE CONTACT

Contact Name: _____

Contact Phone: _____

ADDITIONAL INFORMATION



CUSTOMER CREDIT CARD AUTHORIZATION FORM

In an effort to better serve our customers and simplify your billing experience, our company offers credit card acceptance. Charge card information is filed with your confidential customer information and kept secure.

I authorize Reliable Portables, LLC to keep a credit card on file to satisfy my financial obligations. I understand that this information is stored safely and securely. I further agree that in the event my credit card becomes invalid, I will provide a new valid credit card upon request, to be charged for the payment of any outstanding balances owed.

 (initial) I hereby authorize Reliable Portables, LLC to charge the balance of my account automatically each month. Card will be charged every 28 days.

Customer Name: _____

Billing Address: _____

City, State, Zip: _____

Type of Card: ___ Visa ___ Mastercard ___ American Express ___ Discover

Card Number: _____

Expiration Date: _____ Security Code: _____

The undersigned guarantees performance of the financial provisions of this agreement.

Card Holder Name: _____

Delinquent accounts are subject to collections; all collection expenses, attorney's fees and court costs are the responsibility of the creditor.

Authorized Signature: _____ Date: _____

Printed Name & Title: _____



CONTRACT - PORTABLE TOILETS AND RELATED EQUIPMENT

Portable Unit Rentals – Terms of Service

PHYSICAL CONDITION OF RENTAL ITEM(S) All toilets must contain adequate natural light, working door locks, toilet paper, etc. All sinks must have water, soap and disposable hand towels available. Various cleaning/inspection schedules will be discussed depending on type of event. Customer acknowledges that prior to taking the rented item(s), Customer examined it, saw it in operation (if appropriate), and are aware of its condition and that it is in good condition except for any defect noted on this contract.

TERM MODIFICATIONS Changes in the frequency of collection service, schedule, number, capacity and/or type of equipment may be agreed to orally, in writing, or by the actions and practices of the parties.

USE OF RENTAL ITEM(S) The equipment furnished here under by Reliable Portables, LLC shall remain the property of Reliable Portables, LLC, however, Customer acknowledges that it has care, custody and control of the equipment while at the Customer's location and accepts responsibility for any loss or damage to the equipment (except for normal wear and tear or for loss or damage resulting from Reliable Portables, LLC handling of the equipment) and for its contents. Customer agrees not to overload (by weight or volume), move or alter the equipment, and shall use the equipment only for its proper and intended purpose. Customer agrees to indemnify, defend and hold harmless Reliable Portables, LLC against all claims, damages, suits, penalties, fines and liabilities for injury or death to persons or loss or damage to property arising out of Customer's use, operation or possession of the equipment.

WASTE MATERIALS Customer grants the right to Reliable Portables, LLC shall furnish equipment and services, to collect and dispose of all of customer's liquid waste materials/sewage. Customer represents and warrants that the materials to be collected under this agreement shall be only "liquid waste materials/sewage" as defined herein. For purposes of this agreement, "liquid waste materials/sewage" means all non-hazardous putrescible and non-putrescible liquid waste/sewage generated by customer or at customer's service address. Liquid waste is not acceptable if mixed with any hazardous materials. Liquid waste materials such as, industrial process waste, asbestos containing materials, petroleum contaminated waste. Customer agrees not to dispose of non-approved wastes. Non-approved liquid wastes (Other than SEWAGE) are any, radioactive, volatile corrosive, flammable, explosive, biomedical, infectious. Biohazardous, regulated medical or hazardous waste, toxic substances or material, as defined by, characterized or listed under applicable federal, state or local laws or regulations. Or special waste not approved in writing by Reliable Portables, LLC (collectively "Excluded Materials"). Title to and liability for excluded material shall remain with the customer at all times.

EXCUSED PERFORMANCE Neither party hereto shall be liable for its failure to perform or delay performance hereunder due to circumstances or the significant threat of circumstances beyond its reasonable control, whether foreseeable or not, including, but not limited to strikes, labor trouble, riots, compliance with laws or government orders, acts of war or terrorism, inability to access portable toilet, fires, and acts of god and such failure shall not constitute a default under this Agreement.

DELIVERY AND PICK UP TIMES Every effort will be made to deliver and pickup within 8 hours of the day of delivery or pickup, Monday through Friday. However, due to inclement weather, traffic conditions or mechanical breakdowns, delivery times or dates could vary. We will promptly contact you if there are delays in delivery or pickups. If Customer needs a unit at a specific time, we will make every effort to accommodate this request, however it is highly recommend the Customer requests delivery for the previous day. Please note that we do not have specific pickup times, only scheduled days. Our trucks are scheduled to pick up for every customer on the route on the scheduled day and if we miss one, we will correct this as soon as possible. And if Customer's scheduled pickup day fell on a holiday, Customer's pick up might be scheduled for the following day.

ACCESS Customer agrees to provide unobstructed access to the equipment on the scheduled service/collection day. If the equipment is inaccessible so that the scheduled pick up cannot be made, Reliable Portables, LLC will promptly notify the Customer and afford the Customer a reasonable opportunity to provide the access and reschedule the service, however, Reliable Portables, LLC will charge an additional fee for Customer's failure to provide initial access. Due to uncertain soil conditions and sub surface terrain, Reliable Portables, LLC cannot be held responsible for any damage to customer driveways, curbs, lawns or walks, wells and septic systems. It is the customer's responsibility to make Reliable Portables, LLC aware of any underground utilities, which might be affected by taking delivery of the portable toilet.

INITIAL: _____



CONTRACT - PORTABLE TOILETS AND RELATED EQUIPMENT

ITEM(S) FAILURE Customer agrees to immediately discontinue the attempt to use the rented item(s) should it at any time become unsafe or in a state of disrepair, and will immediately notify Reliable Portables, LLC of the facts. Reliable Portables, LLC agrees in its discretion to make the item(s) operable within a reasonable time, or provide Customer with a like item if available, or make a like item available at another time, or adjust the rental charges. In all events, Reliable Portables, LLC shall not be responsible for any injury or damage, including consequential damage, resulting from failure or defect of a rented item(s).

RETURN OF ITEM(S) The rented item(s) is Reliable Portables' property and is rented to Customer subject to this contract for rental charges and for the period of time agreed upon at time of rental. If Customer fails to return the item(s) when due in, Reliable Portables, LLC, to enforce its property ownership of the item(s) and to protect its interest under this contract, may retake the item(s) at any time, and to do so, Reliable Portables or its representatives may enter Customer's property and Customer hereby waives any right of action against Reliable Portables, LLC for such entry and retaking. In addition, Customer acknowledges that the failure to return rented item(s) within the contracted time and the sale or concealment of rented item(s) are prohibited, and that such action may constitute a crime, Reliable Portables, LLC, in addition to any other action we may take, may notify the authorities and take other action, including the filing of criminal complaints, subjecting Customer to prosecution.

CANCELLATIONS Cancellations or changes made within 24 hours to the scheduled service date are subjected to a cancellation fee. Cancellations made on the scheduled delivery date may result in no refunds.

COLLECTION COSTS Customer agrees to pay attorney fees, collection fees, court costs and any other expenses incurred in collecting any charges under this agreement, in retaking the rented item(s) or otherwise in enforcing the terms of this contract.

MODIFICATION OF CONTRACT This paper represents our entire contract, and there are no collateral, oral, or other agreements outstanding. None of Reliable Portables' rights may be changed and no extension of the term of this contract may be made except in writing signed by both parties and made part of this contract.

DAMAGE WAIVER The Customer is responsible for the cost to repair or replace a unit that has incurred any loss or damage due to theft, burglary, misuse or abuse, theft by conversion, intentional damage, mysterious disappearance or any loss due to Customer's failure to care for the rental item(s). If any such loss tends to indicate a crime may have been committed, Customer must notify Reliable Portables, LLC immediately. Certain events may require Customer to file a report to the proper law enforcement authorities and furnish us a copy. In addition, if Customer has insurance for the loss or damage, Customer shall exercise, and shall empower Reliable Portables to exercise, all Customer's rights to obtain recovery under insurance, shall cooperate with Reliable Portables to obtain recovery and all insurance proceeds shall be given or assigned to Reliable Portables. All damages are accessed first to see if the unit is repairable; if unit can be repaired, cost to repair is parts + labor. Total unit replacement cost for Customers under contract is \$950.

INDEMNITY Customer agrees to indemnify, defend and save the company harmless from and against any and all liability which the company may be responsible or pay out as a result of bodily injuries (including death), property damage, or any violation or alleged violation of law to the extent caused by customer's breach of this agreement or by negligent act, negligent omission or willful misconduct of the customer or its employees, agents or contractors in the performance of this agreement or customer's use, operation or possession of any equipment furnished by the company. Neither party shall be liable to the other for consequential. Incidental or punitive damages arising out of the performance of this Agreement.

Client Signature for Acceptance: _____

Date: _____